



Privacy Statement

Solve Disability Solutions values the privacy of every individual's personal information and health information. Solve Disability Solutions is committed to protecting the information it collects and uses by compliance with its obligations under the relevant Acts.

Protecting your privacy and your personal and health information is an important aspect of the way we create, organise and implement our activities.

We will only collect personal and health information that is necessary to perform these functions. We will only use personal and health information provided for the purposes for which it was collected.

We will ensure that your personal and health information will not be disclosed to other institutions and authorities except if required by law or other regulation. We will obtain your express consent before disclosing your personal and health information to third parties.

You have the right to withdraw your consent to disclose your personal and health information at any time.

When you provide us with personal and health information about other individuals, Solve Disability Solutions relies on you to make them aware that such information has been provided to us and that Solve Disability Solutions may provide information to the Department of Health & Human Services for statistical purposes.

We will take all reasonable steps to ensure that personal and health information is accurate, complete and up to date whenever Solve Disability Solutions collects, discloses or uses it. Clients have the right to access and review information on them held by Solve Disability Solutions.

A full copy of our Privacy Policy can be downloaded from our website at www.solve.org.au/Services/Privacy_&_Client_Rights or contact us to have a copy emailed or mailed to you.