



Important information for people living in regions covered by the NDIS

In regions where the NDIS scheme has been implemented, the therapy oversight component of Solve's service will no longer be subsidised by the State Government for NDIS-eligible clients. If you are an NDIS-eligible client living in one of these regions, our therapy oversight component will now be charged at the NDIS-approved rate of \$172.13 per hour.

If you are intending to fund our therapists' time under your NDIS plan, it will be deducted from your 'CB Daily Activity' allocation, and you will need to provide us with your plan number, start and end dates, and a copy of the plan before we can proceed with your service request.

When we have received your plan, we will send you a Service Agreement which you will need to sign and send back to us. Once we have received the signed Service Agreement, our Occupational Therapist will be in touch to schedule your assessment visit.

If you are eligible for funding under the NDIS but do not have an NDIS plan, or are choosing not to fund our service from your plan, you will still be charged for therapy oversight at the NDIS-approved rate of \$172.13 per hour.

After the assessment, you will be provided with a quote for your customised equipment. Our therapist will discuss payment options with you, and how we proceed from here. We will only commence construction of the equipment when the quote has been approved. The design, construction and modification of equipment will be undertaken by our skilled technical volunteers and you will only be charged for their travel and materials used. Further therapy oversight required at this time will continue to be charged at the current NDIS rate.

You may choose to fund all, part or none of our service under your NDIS plan. Please feel free to contact our office on 1300 663 243 or email us at info@solve.org.au if you need more information or wish to discuss funding options.

For people living in NDIS regions who are not eligible for NDIS funding, our therapy oversight will continue to be covered by the State Government.