



Important information for Freedom Wheels clients living in regions covered by the NDIS

In regions where the NDIS scheme has been implemented, the therapy oversight included in Solve's Freedom Wheels service will no longer be subsidised by the State Government for NDIS-eligible clients. If you are an NDIS-eligible client living in one of these regions, our therapy oversight component will now be charged at the NDIS-approved rate of \$172.13 per hour.

Therapy oversight is mandatory at all Freedom Wheels bike assessments and will also be required throughout the bike build and delivery.

If you are intending to fund our therapists' time under your NDIS plan, it will be deducted from your 'CB Daily Activity' allocation. If you are funding your modified bike under your NDIS plan it will be deducted from your 'Assistive Technology' allocation (provided you have specified cycling in your plan).

You will need to provide us with your plan number, start and end dates, and a copy of the plan before we can proceed with your Freedom Wheels request. When we have received your plan, we will send you a Service Agreement which you will need to sign and send back to us. Once we have received the signed Service Agreement, our Freedom Wheels team will be in touch to schedule your bike assessment.

Please note that if you are eligible for funding under the NDIS but do not have an NDIS plan, or are choosing not to fund our service from your plan, you will be charged \$260 for therapy oversight associated with the bike assessment. If you choose to order a customised bike, you will be charged for further therapy oversight at the NDIS-approved rate of \$172.13 per hour.

After the bike assessment, if a bike is prescribed, you will be provided with a quote for your customised bike. Our therapist will discuss payment options and how we proceed from here. We will only commence construction of the bike once the quote has been approved. The modification of the bike will be undertaken by our skilled technical volunteers and you will not be charged for their expertise or time.

You may choose to fund all, part or none of our service under your NDIS plan. Please feel free to contact our office on 1300 663 243 or email us at info@solve.org.au if you need more information or wish to discuss funding options.

For people living in NDIS regions who are not eligible for NDIS funding, our therapy oversight will continue to be covered by the State Government.