

# Easy English

## What do we do at Solve?

We help people with disabilities and seniors to do the things they want to do at home or at work.

We also help children at school and at play time.

Click on the links below to find out more information about Solve in Easy English:

[More information about Solve and how to ask for help](#)

[Information about your rights](#)

[Read our Client Guide](#)

[Information about how we protect your privacy](#)

## Do you want to see what we do?

We have lots of examples on this website of things we have done for other people.

Click on this link to [see some of the things we have made for people](#)

## What is Freedom Wheels?

We make special bikes which we call Freedom Wheels.

The bikes have special parts so people who cannot walk can ride a bike.

Click on the link below to watch a video about Freedom Wheels.

[Freedom Wheels – Solve Disability Solutions](#) from [Solve Disability Solutions](#) on [Vimeo](#).

## **What is the NDIS?**

Click on this link to [read more about the NDIS in Easy English](#).

## **Can I use my NDIS plan to get Solve's help?**

Solve is an NDIS provider.

This means we can help you achieve something that is on your plan.

We can do this by making or changing equipment for you.

Click on this link to [find out more about Solve and the NDIS](#)

## **What do Solve volunteers do?**

Solve volunteers make the equipment that will help you to do the things you want to do.

They might have to take your equipment away to fix it in their workshop.

They will bring it back as soon as possible.

## **How much does it cost?**

When we have helped you to decide what you want us to do, we will tell you how much our service will cost.

We will wait until you tell us if you are happy to pay this cost before we start making your equipment.

If you are using your NDIS plan to pay for your equipment, then we will get paid by the NDIS.

## **What if I am not happy with Solve's service?**

Click on this link to [find out what to do if you are not happy with Solve's service](#).